

ESDOL262 – Client Instructions

This course is designed to teach industry personnel how to document the operation of user interfaces and draft customized instruction manuals on all installed components for primary and secondary users. It discusses how to prepare system layout drawings for rack and system schematics. The course also discusses how to address client questions about interface operations, rack ventilation, warranty cards and follow-up service. ESDOL262 is equivalent to a 90-minute instructor-led course.

Course Objectives:

- Document the operation of user interfaces
- Draft standardized and customized instructional manuals on all installed components for primary and secondary users
- Prepare system layout drawings for rack and system schematics
- Collect and organize manufacturer manuals and warranty documents for all installed components

Recommended Prerequisites:

ESD121 Introduction to User Interfaces

EST404 User Interfaces